



Job Description: Volunteer Housing Mentor for Fall 2022 and/or Winter 2023

The Volunteer Housing Mentor will support the Housing team by establishing and maintaining relationships with guests who attend the 1JustCity drop-in sites. Mentors will work with guests to understand their needs related to housing and provide short-term support to guests which may include helping guests look for housing vacancies, printing out applications, referring to community resources, listening and talking through guests' housing challenges, and helping guests fill out applications. Volunteers will be supported and supervised by Just a Warm Sleep's Program Lead and Housing Support Worker throughout their work with guests. The Volunteer Housing Mentor will be provided with an orientation to the organization and program, training on approaches and interventions used to support our guests, an overview of the government systems and community resources commonly used by our community members, and opportunities to shadow the Housing Support Worker or Program Lead before working with clients independently.

Skills Required:

- Willingness to learn about resources for individuals experiencing poverty, homelessness, mental health challenges, substance use, and gender-based violence.
- Willingness to learn anti-oppressive, cultural humility, pro-choice, trauma-informed care, and harm reduction principles.
- Strong interpersonal and listening skills and ability to build relationships with individuals from diverse backgrounds.
- Ability to work from a non-judgmental and accepting attitude, and seeks to understand guests' feelings, needs, values, and opinions.
- Demonstrates analytical and problem-solving skills.
- Ability to practice personal-professional boundaries.
- Ability to work independently and as a team member.

Skills Gained:

- Listening and communication skills.
- Knowledge of community resources and navigating government systems.
- Knowledge of various approaches and interventions used to support guests.

Time Commitment:

Daytime

- Opportunities are currently available at the Oak Table (107 Pulford St.) and Westend sites (365 McGee St.) Shifts are from 11:30am - 3:30pm and available Monday-Thursday at the Oak Table and 7 Days a week at the Westend.
- Opportunities will be available at the West Broadway site in the future.
- From December to March, there will be opportunities to work at the Just a Warm Sleep Shelter in the evenings.
- Practicum students will work with the Program Lead to schedule location and time of shifts and determine a set time to meet each week to check-in and discuss the work the student has been doing.